

# P1 Registration Portal

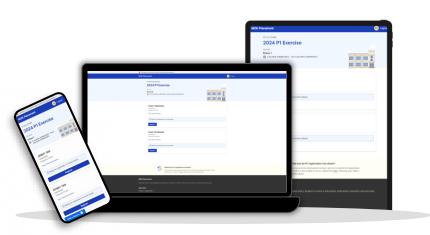
### **Guide for Parents**

Updated for Release: Jun 2025

The images included are for illustrative purposes only, and the text within does not represent the actual application.

### During the P1 Registration period, you can:

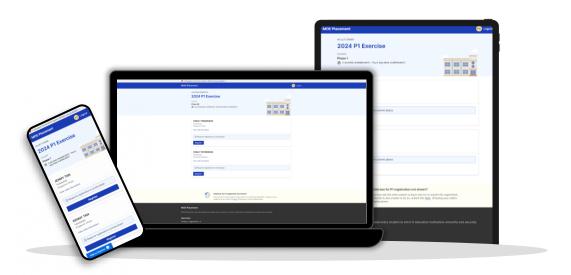
- Access and login to the P1 Registration Portal
- 2. <u>View your child(ren)'s eligible priority phases & schools</u>
- 3. Submit Registration (During eligible phases)
- 4. View Submitted Registration
- 5. Remove Registration (during eligible phases)
- 6. View your child(ren)'s Registration Result
- 7. Withdraw Admission



# 1. Access and login to P1 Registration Portal

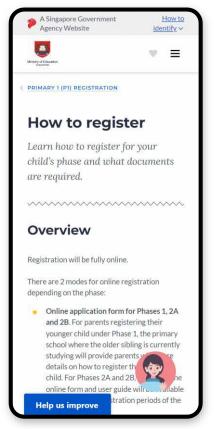
### **Recommended for:**

- Desktop: Google Chrome, Apple Safari or Edge
- Mobile devices: (Android) Google Chrome, (Apple iOS) Safari

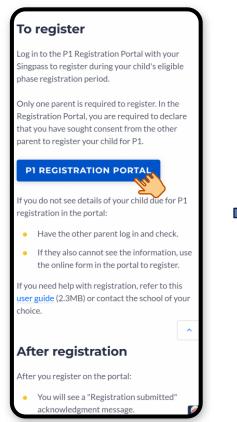


### **Access the P1 Registration Portal**

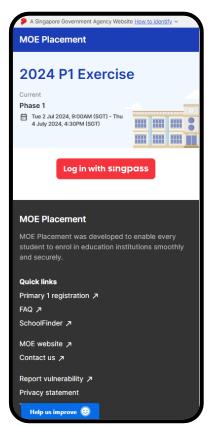
1. Go to the MOE P1 Website.



2. Read the instructions, then scroll down and click on "P1 REGISTRATION PORTAL".



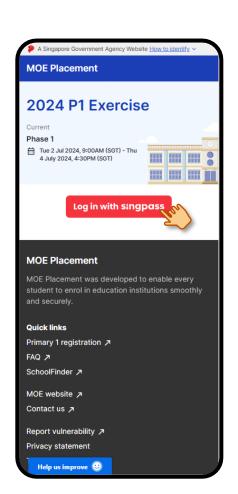
### 3. P1 Registration Portal

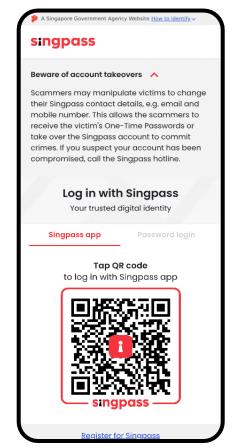


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### **Login with Singpass**

If you have issues signing in with Singpass, you may visit the Singpass website or contact their helpdesk at 6643 0555



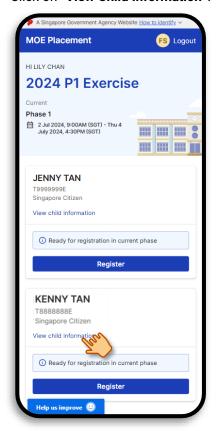


## 2. View Eligible Priority Phases & Schools

## **View Eligible Priority Phases & School**

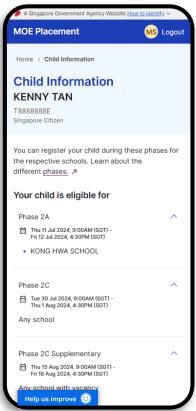
1. After loging in, you will see all your eligible child(ren).

Click on "View Child Information".

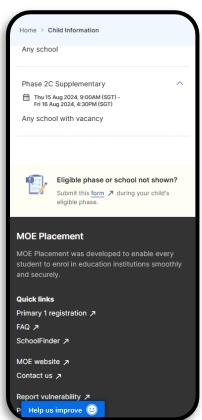




The child's school(s) for each eligible phase are displayed.



3. Scroll through the page to read more.

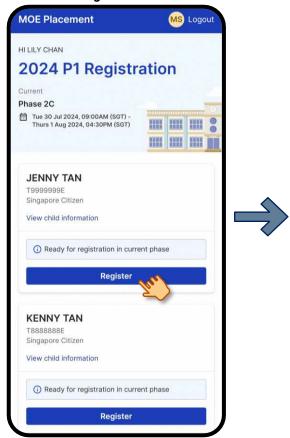




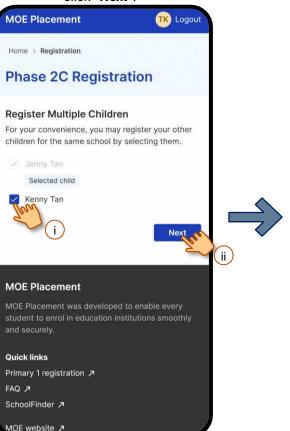
# 3. Submit Registration (During eligible phase)

### **Submit Registration (During eligible phases)**

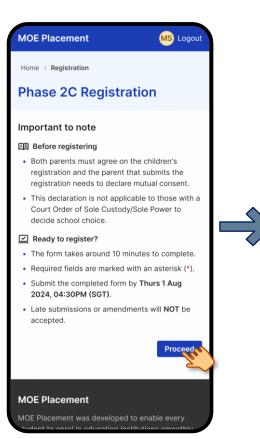
1. After loging in, click on "Register".



2. Select the child(ren), then click "Next".

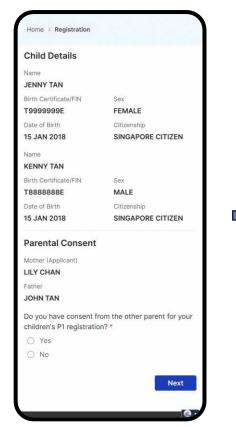


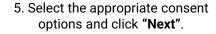
3. Click "Proceed".

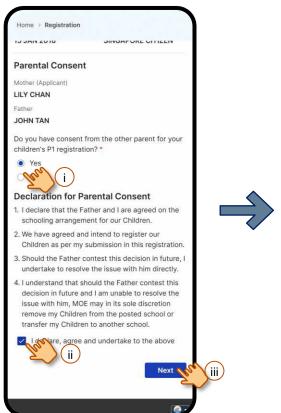


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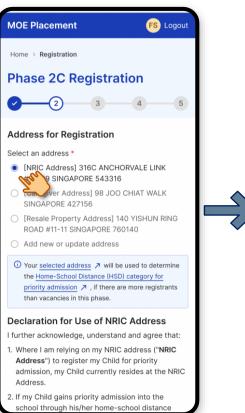
### 4. Scroll down to the Parental Consent section.





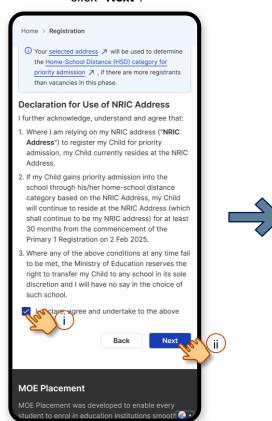


Select the address to use for registration.

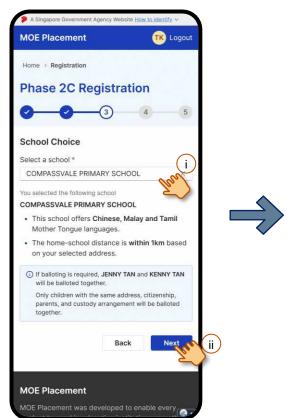




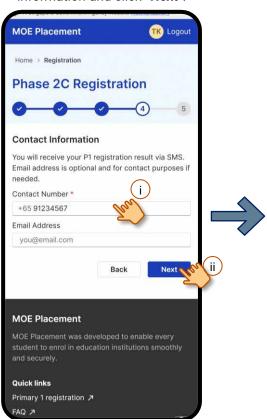
### 7. Scroll down to declare and click "Next".



8. Select a school and click "Next".

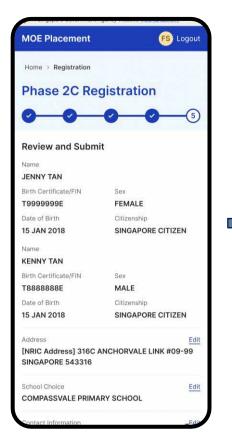


Enter your contact information and click "Next".

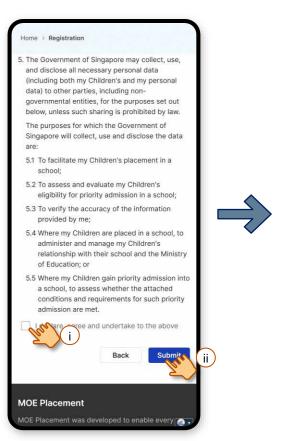




#### 10. Review your selections.

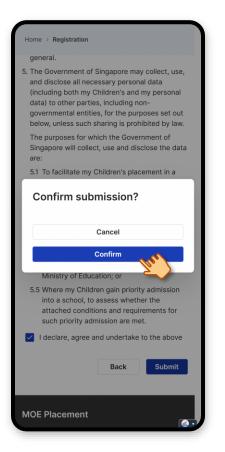


### 11. Scroll down, declare, and click "Submit".

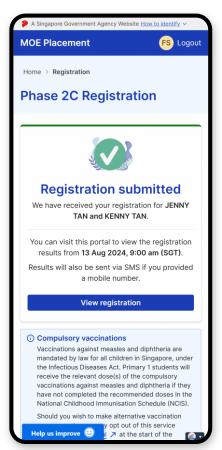




#### 12. Click "Confirm".



## 13. Your registration is successfully submitted.



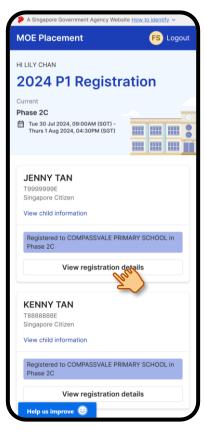
Note: To re-register your child(ren) during the eligible phase, you will need to remove the existing registration and submit a new one for your child(ren).



## 4. View Submitted Registration

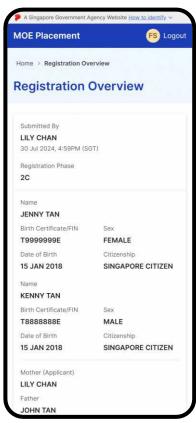
### **View Submitted Registration**

1. After loging in, click on "View registration details".





2. Scroll down to view the registration details.

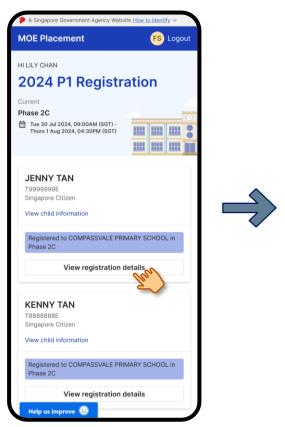


# 5. Remove Registration (During eligible phase)

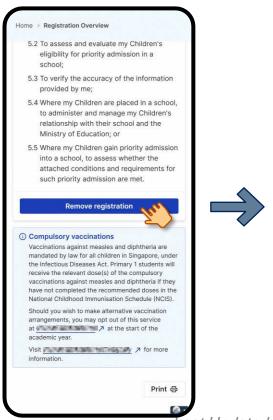
### Remove Registration (During eligible phases)

Note: Only <u>one</u> Parent is required to submit the registration. Hence only the Parent who submitted the registration can remove registration during eligible phases.

1. After loging in, click on "View registration details".

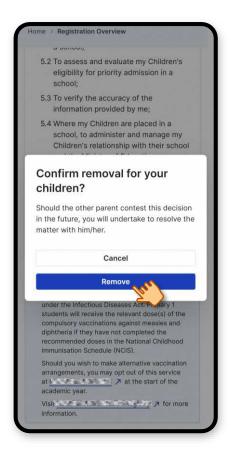


2. Scroll to bottom and click on "Remove registration".

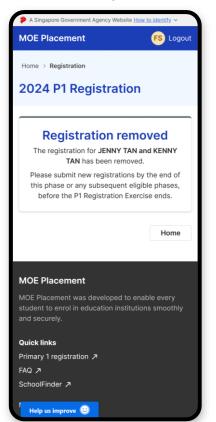


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#### 3. Click on "Remove".



4. Your registration is successfully removed.

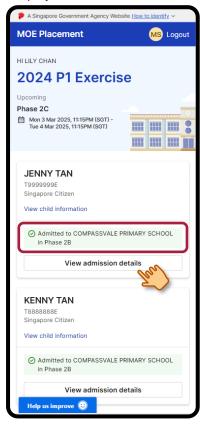




## 6. View Registration Result

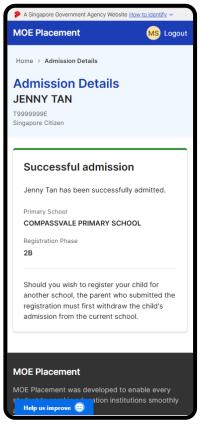
### **View Registration Result**

1. After logging in, the registration result is displayed under each child's name.





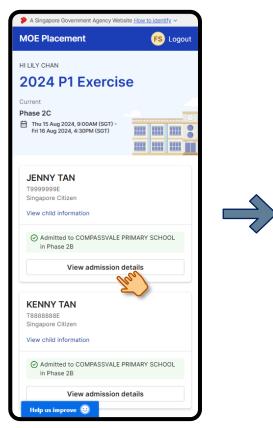
2. Clicking on view admission details displays more information.



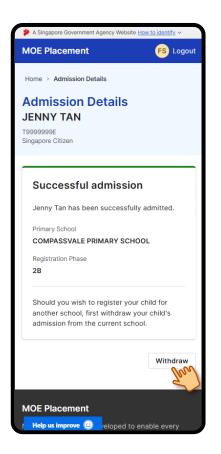
# 7. Withdraw Admission (During open phase)

### Withdraw Admission

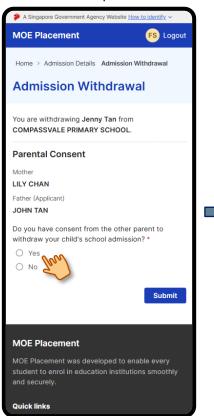
1. After loging in, click on "View admission details" under the child name.



Click on the "Withdraw".



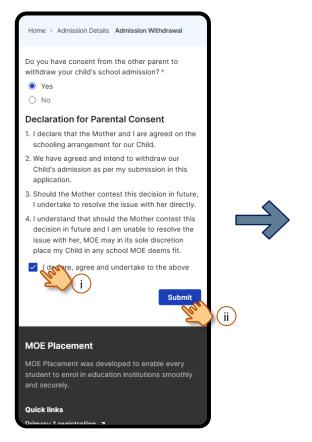
3. Select the appropriate Parental Consent options.



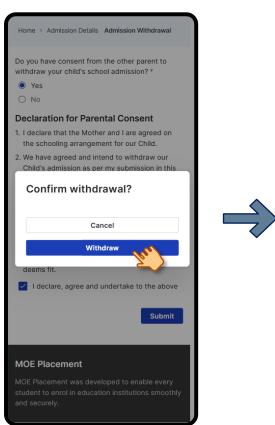




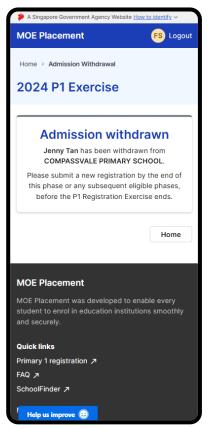
### 4. Select the declaration, then click "Submit".



#### 5. Click "Withdraw".



6. The child's admission is successfully withdrawn.





## **FAQ**

### **ACCESS**

- Can I use my computer/laptop to access the P1 Registration Portal and submit registrations?

  Yes! The P1 Registration Portal is accessible through internet browsers on Windows PC, Mac, tablets and mobile devices. The recommended browsers are Google Chrome and Safari.
- I do not see any details of my Singapore Citizen (SC) / Permanent Resident (PR) child, the phase(s) and/or school(s) that my child is eligible for in due for P1 registration when I log in to the P1 Registration Portal. How do I register my child?
   A child's eligibility for P1 registration is based on the information MOE has of the child and their parents. If you do not see any details of your child, their eligible phase(s) and/or school(s) due for P1 registration in the P1 Registration Portal, you may have the other parent log in and register the child. If the other parent also cannot see the information, use the online form in the P1 Registration Portal to register.
- Are the access rights limited to one parent only?

  No, both parents can access their child(ren)'s information when they log in to the P1 Registration Portal.

  Parents without custody of the child(ren) will not be able to access the child(ren)'s information.

### **LOGIN/FEEDBACK**

- Why am I required to use Singpass to login?
   Singpass is the national digital identity for Singapore Citizens and Permanent Residents to access Singapore Government e-services easily and securely. The P1 Registration Portal uses Singpass for MOE to identify you and your child(ren) who are eligible for the exercise.
- How do I apply for Singpass?
   Register for Singpass <u>here</u>. Should you require further assistance, please contact Singpass Helpdesk at 6643 0555.
- I forgot my Singpass password. How do I reset it?
   If you have set up your Singpass 2FA, you can reset your Singpass password online <a href="here">here</a>.
- How can I provide feedback on the P1 Registration portal?

  Feedback can be provided via the portal through [Help us improve] widget in the bottom left.

### **REGISTRATION**

- I cannot see my Caregiver address in the registration form.
   Please click <u>here</u> to see the conditions of using a caregiver address before submitting a registration for your child(ren) through the P1 Registration Portal.
- Do both parents have to submit the registration for the child(ren)?

  Only a single registration for the child(ren) is required. Once a registration is submitted, both parents will be able to view the submitted registration. Should there be a change, only the parent who has submitted the registration is able to remove the registration.
- I have more than 1 child, can I submit 1 registration for the same school for all my children? Yes, you can select multiple children to submit 1 registration for the same school.
- I have more than 1 child, can I submit different registrations to different school for my children?
   Yes, you can select 1 child to submit a registration first, then submit a different registration for the 2<sup>nd</sup> child to a different school.

### **REGISTRATION**

- How do I edit a registration that has been submitted?
  If there are changes to the registration, you may remove the existing registration and submit a new one.
  If the registration is submitted for multiple children, removing the existing registration affects all the children in that registration. A new submission is required for all affected children.
- I am unable to remove the registration submitted for my child(ren). Why is this so?

  Only the applicant who have submitted the registration is able to remove the registration. Please contact the applicant to proceed with removing the registration.
- I am unable to withdraw the school admission for my child. Why is this so?

  Only the applicant who has submitted the registration is able to withdraw the child from the admitted school. Please contact the applicant to withdraw your child from the admitted school.